भारत सरकार विद्धा मंत्रालय केन्द्रीय नारकोटिक्स ब्यूरो बिवास्क एवं आसूचना प्रकोष्ठ वृतीय तल, बी-विंग, शास्त्री भवन, 26, हेडोस सेड, मुंगमवक्कम, चेन्नै - 600006



Government of India
Ministry of Finance
Central Bureau of Narcotics
Preventive & Intelligence Cell,
3rd Floor, B-Wing, Shastri Bhavan,
26, Haddows Road, Nungambakkam,
Chennai – 600006.

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DARE 1 26-05-2014

TENDER NOTICE

TENDER NOTICE FOR INVITING RATES/QUOTATION FOR HOUSEKEEPING OF OFFICE PREMISES.

The Central Bureau of Narcotics, Preventive & Intelligence Cell, Chennai intends to avail of the services of an agency for cleaning, sweeping and housekeeping of its office premises for the period of one year from the date of agreement/contract. The following documents, giving full details, are enclosed.

1	General terms and conditions	Annexure I
2	Special terms and conditions for housekeeping	Annexure II
3	Pre-qualification requirements for award of Contract for housekeeping	Annexure III
4	Proforma for quotation rates	Annexure IV

In case you are interested you may inspect the premises and submit the above mentioned Annexure I, II and III duly filled in and signed for having accepted the General and Special terms and conditions and Pre-qualification in one envelope and Annexure-IV (Financial Bid) in another envelope. Both the sealed envelopes be placed in another sealed cover super scribing "QUOTATION/RATES FOR HOUSEKEEPING SERVICES OF OFFICE PREMISES OF P&I CELL, CHENNAI" and the same may be sent to the Superintendent (Prev.), Central Bureau of Narcotics, Preventive & Intelligence Cell, 3rd Floor, B-Wing, Shastri Bhavan, Nungambakkam, Chennai - 600006, so as to reach before 17:00 Hours on 27th June, 2014.

The sealed envelopes will be forwarded to CBN Headquarters Office at 19, The Mall, Morar, Gwalior. Bids will be opened on 11th July, 2014 at 16.00 Hrs in Hqrs. Office in the presence of bidders, if any. It may please be noted that Agencies which do not fulfill the pre-qualification requirement will not be considered. Financial bid under Annexure-IV of those Agencies which fulfill the terms and conditions (Annexure-I, II & III) will only be opened separately on 11th July, 2014 itself in the presence of the bidders, if any.

This office reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

Yours faithfully,

Encl: As above.

(LEGY THOMAS) SUPERINTENDENT (PREV.)

ANNEXURE- I

- The tenderers are asked to quote their rate only on per month basis and not based on the number of persons to be deployed or per person basis. Rates /quotations duly filled-in, will be received up to the date and time mentioned in the letter.
- The deduction towards PF and ESI etc., be factored in rates being quoted on per month basis and the same will not be paid over and above the rates thus quoted.
- Central Bureau of Narcotics, Chennai (hereinafter referred to as CBN) reserves the right to postpone and/or extend the date of receipt/opening of rates/quotations or to withdraw the same, without assigning any reason thereof.
- The contractors are required to submit the complete rates/quotations only after satisfying each and every condition laid down in the annexure enclosed.
- 5. All the rates must be written both in figures and in words. Correction, if any, are to be made by crossing out, initialing, dating and rewriting. In case of discrepancy between the words and figures, the rates indicated in figures shall prevail. All overwriting/cutting, insertions shall be authenticated and attested.
- Rates/quotations should be submitted and signed by the firm with its current business address.
- The rates shall be valid for a period of at least one year from the date of opening or till the stipulated period of the end of the contract, whichever is later.
- The Contractors should satisfy themselves before submission of the Rate/quotations to CBN that they meet the qualifying criteria and capability as laid down in the annexure.
- The Contractor must comply with the rates/quotations, specification and all terms and conditions of contract. No deviation in the terms and conditions of the contract shall be entertained unless specifically mentioned by the contractor in the rates/quotations and accepted by CBN.
- 10. In case of any default by the contractor in any of the terms & conditions (whether General or Special), CBN may without prejudice to any other right/remedy which shall have accrued or shall accrue thereafter, terminate the contract, in whole or part, by giving 15 days 'notice in writing to the contractor.
- 11. Notwithstanding anything contained herein, CBN also reserves the right to terminate the contract, by giving 15 days' notice in writing without assigning any reasons and without incurring any financial liability whatsoever to the contractor.
- 12. The contractor shall take insurance cover protecting the agency against all claims applicable under the Workmen's compensation Act, 1948. The contractor shall arrange necessary insurance cover for any persons deployed by him even for short duration. The CBN shall not entertain any claim arising out of mishap, if any, which may take place. In the event of any liability/claim falling on this CBN, the same shall be reimbursed/indemnified by the contractor.
- 13. Contractor shall in no case lease/transfer/sublet/appoint care taker for services.
- 14. The present requirement of manpower is one only. The no. of manpower requested may increase in future.
- 15. No other persons except contractor's authorized representative shall be allowed to enter in the CBN.
- Within the premises of CBN, the contractor's personnel shall not do any private work other than their normal duties.
- 17. Contractor shall be directly responsible for any/all disputes arising between him and his personnel and keep the CBN indemnified against all action, losses, damages, expenses and claims whatsoever arising thereof.

18. Contractor shall be solely responsible for payment of wages/salaries, other benefits and allowances to his personnel that might become applicable under Act or Order of the Govt. CBN shall have no liability whatsoever in this regard and the contractor shall indemnify CBN against any/all claims which may arise under the provisions of various Act, Govt.'s orders etc.

19. Contractor shall be fully responsible for theft, burglary, fire or any mischievous deeds

by his staff.

 Contractor shall ensure that the persons sent to CBN wear neat and proper dress every day while on duty and are free from any communicable diseases.

21. It is also clearly brought in the notice that the cost of cleaning material would not be included in outsourcing contract and it would be provided by the CBN.

We agree to the above terms and conditions.

Signature with Date	
Name of the Firm	
Seal	

ANNEXURE -II

SPECIAL TERMS & CONDITION FOR HOUSEKEEPING

1. SCOPE OF WORK

- The prime object of housekeeping service is to maintain the entire premises in a tiptop condition. The premises is to be maintained from the hygiene point of view.
- ii. The broad details of work covered under the scope is enumerated as follows:

a. Cleaning, sweeping and wiping of entire area in the office daily

b. Furniture like tables, chairs, visitor's chairs sofas, almirahs, etc. and all the electronic gadgets like computers, telephones, fax machines, photocopier machines etc., have to be dust free and dust removal has to be done daily. The doors, windows, partitions including the particle board, glass and aluminum channels in the entire office should be cleaned daily.

 Shifting of furniture and other items/stores from one place to another as required by the administration.

d. Attending to electrical facilities in the office like changing of tubelights, bulbs and such other minor works whenever required.

 e. Care should be taken that the gadgets are not tampered with during the cleaning operation.

f. Any other petty work assigned by the officers

iii. Workmen provided are to be available in office during working hours and shall not leave the office premises without permission of the CBN Officer. Workmen are required to attend office and carry out jobs prescribed on holidays also whenever called for, by the CBN Officer.

iv. Workmen shall also attend to the occasional works assigned by office such as taking copies of documents under supervision of officers during working hours.

2. JOBS TO BE CARRIED OUT DAILY

- Cleaning of windows & other fittings, removing of all dust, unwanted materials, cleaning to be done with phenol daily.
- Removing dust from floors, windows, doors, journals, furniture, fixtures, telephone, cupboards, air conditioners, almirahs, filing cabinets, glass panes.
 Collecting waste paper, unwanted materials and its disposal at indicated locations.

iii. Cleaning of rooms by moping floor with cloth soaked in water and phenol.

3. JOBS TO BE CARRIED OUT WEEKLY

- g. Washing of floors in the entire office area with detergent/vim/soap and water.
- ii. Removal of cobwebs in the corridors, rooms and chambers
- iii. Removal of dust accumulated on the walls and window panes.

4. MISCELLANEOUS CONDITIONS

- Sweeping cleaning of all parts as per specification vide the items of schedule shall be completed before 9.30 a.m. every day.
- ii. Manpower required for execution of the entire work including transport shall be arranged by the contractor. In case, a particular workman remains absent due to one reason or other, it would be the responsibility of the contractor to provide another workman in his place.
- The contractor shall on award of the contract furnish the list containing names and address of the workmen sent to CBN for housekeeping services.
- iv. The services provided by contractor shall be to the satisfaction of CBN.
- v. The contract rates shall include the cost for all essential and contingent works, which although not specifically mentioned in this contract, are necessary for completion of the work to the satisfaction of CBN.
- vi. The contractor shall have no claim against CBN in respect to any work, which may be withdrawn.
- vii. The contractor shall maintain an Attendance Register of personnel. The above register of personnel shall subject to check by the concerned officer of CBN. The personnel will render services on all working days and any other day as may be required by CBN Officers, excluding holidays/public holidays which are mandatory under labour laws. They will maintain cleanliness of toilets, lavatories, pantry, floors, etc., and will attend to any unforeseen jobs as well as exigency of work. No extra payment for this shall be made. The rate of items of scheduled work includes the cost of this provision as well.
- viii. The contractor shall comply with all the relevant statutory conditions.

5. TERMS OF PAYMENT

- The contractor will submit the monthly bill for reimbursement in duplicate enclosing the certificates as indicated below, which shall be got duly certified by the officer-in-charge and the same shall be paid thereof after making recovery, if any.
- The contractor shall make regular and full payment of labour charges, salaries and other payments as due, as per labour laws to his personnel deputed under services contract and furnish necessary proof whenever required.
- iii. Actual deployment of personnel & their attendance.
- Any complaint regarding non-payment of wages to your personnel may result in termination of the contract.

6. PENALTIES

- The Contractor will attract a penalty of Rs.150/-(Rs. One hundred and fifty only) per day, per person in case the persons fails to carry out the housekeeping services due to his absence or any other reason.
- ii. In the event of failure in maintaining the housekeeping services on any day upto the desired standard, in part or full the contractor is liable to be penalized @ Rs.150/-(Rupees One hundred and fifty only) per day which shall be recovered from the bills or otherwise. For the purpose of imposing penalty, the decision of the CBN will be final and binding on the contractor and shall not be subject to dispute or arbitration.
- iii. The contractor shall ensure that peace and order is maintained in the premises.

iv. The contractor would ensure that all his personnel would behave courteously and decently with employees of the CBN and also ensure good manners.

7. CHARGES AND PAYMENTS

Bills chargeable to the CBN shall be paid after every month of services rendered if found in order. In case of any complaint of non-fulfillment or any obligation under the contract, the CBN reserves the right to deduct the payments due from the contractor from monthly bill(s).

We agree to the above terms	and conditions.
Signature with Date	
Name of the Firm	***************************************
Seal	***************************************

ANNEXURE -III

1.	Name of the organization / firm	
2.	Name(s) of the proprietors / Director	
3.	Registered address	
4.	Telephone No.	
5.	Whether firm is registered and license holder under Contract Labour (Regulation & Abolition) Act.	
6	Registration No. of the firm (copy to be enclosed)	
7.	Permanent Account No. of the firm (PAN)	
8.	Copy of Income Tax Clearance Certificate (ITCC) to be attached	
9.	Provident Fund Number allotted by Regional Provident Fund Office.	
10.	ESI Registration No.	
11.	Total staff/workers of the firm	
12.	Name (s) of public sector/Govt. organization to whom similar services have been provided by the firm during last five years. (Please attach the job order/service certificate from the Govt. Officer/Public Sector)	

(At the time of opening technical bid, relevant proof with reference to conditions of Annexure - I, II & III are to be brought, for verification, if required)

Signature with Date	
Name of the Firm	
Seal	

All Columns must be filled.

ANNEXURE -IV

S.No	Description of Payment	Rate per month	Total rate
1.	Rate per month		
2.	ESIC as per the rules, if any		
3.	EPF as per the rules, if any		
4.	Bonus as per the rules, if any		
5.	Leave Salary as per the rules, if any		
6.	Service Taxes, if any		
7.	Total		
	Administrative Charges		
	Grand Total (per month)		
	Grand Total (per year)		

Signature with Date	
Name of the Firm	
Seal	

All Columns must be filled.